

## Frequently Asked Questions

### Q: How do I access ARS?

A: You can access the ARS system at [vahps.dmv.virginia.gov](http://vahps.dmv.virginia.gov). If you are an authorized user or administrator of an active Virginia Automated Hauling Permits System (VAHPS) shipper or Permit Service Company, you can logon using your VAHPS ID, user ID and personal identification number (PIN). If you are not yet a VAHPS registered customer, you may register online for a self-service account.

### Q: How do I use ARS?

A: A detailed instruction guide is available on the ARS homepage under "Useful Tools."

### Q: What types of permits are available online?

A: You can use ARS to apply for single trip, blanket, superload and exempt permits.

### Q: How do I pay for a permit that I apply for using ARS?

A: You can pay with a credit card displaying the Discover, MasterCard, VISA or American Express logo; debit card displaying the MasterCard or VISA logo; or by Automated Clearing House (ACH) debit.

## Contact Information

Phone: (804) 497-7135

Email: [haulingpermit@dmv.virginia.gov](mailto:haulingpermit@dmv.virginia.gov)

Web: <http://vahps.dmv.virginia.gov>

**ARS**  
Automated Routing Solution

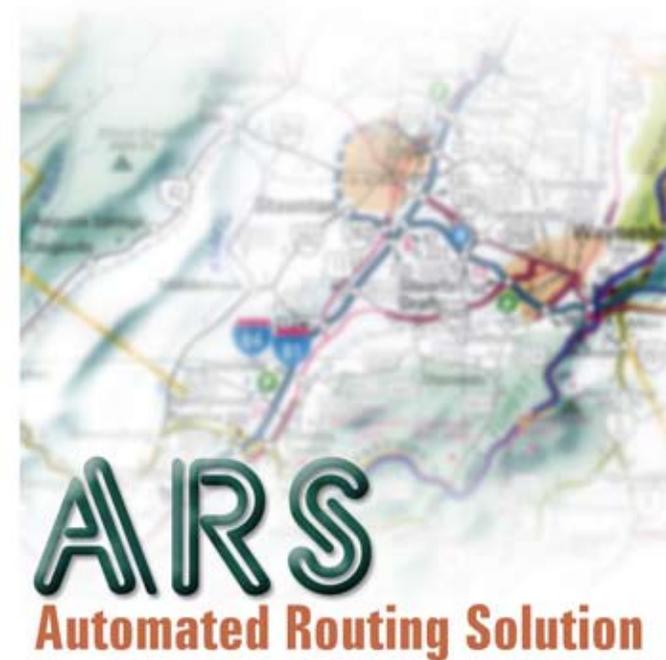


DMV 241C (07/12/2011)  
© Commonwealth of Virginia,  
Department of Motor Vehicles (DMV) 2011.  
All rights reserved.



**ARS** Automated Routing  
Solution

A Commonwealth of Opportunity for Fleet Operators



*Quickly and  
efficiently approve travel  
of oversize/overweight  
vehicles.*

Department of  Motor Vehicles

DMV offers an Automated Routing Solution (ARS) for approving and issuing hauling permits. ARS reduces the permit issuance turnaround time and provides you with the ability to submit hauling permit applications electronically, self-issue certain types of hauling permits and receive most hauling permits in one day or less without DMV's direct assistance.

The ARS route analysis process will check the continuity of your route, all horizontal and vertical clearances along the route, and all temporary restrictions (construction or otherwise) in effect during the extent of the permit. For overweight vehicles, ARS will perform an actual live load analysis of every structure your permit vehicle will cross over.

## Features

- ▶ Approves and issues hauling permit through an automated process
- ▶ Allows users to interactively route vehicles with an electronic map
- ▶ Provides real-time results
- ▶ Analyzes permit trips for route connectivity, turning ability, clearance availability, bridge-load capacity for individual bridges, and temporary route restrictions
- ▶ Provides a complete detailed live-load bridge analysis of each bridge on a permit route, using the detailed axle configuration of the permit vehicle

## Advantages

- ▶ Quickly and efficiently approves travel of oversize/overweight vehicles
- ▶ Decreases turnaround time for a majority of superload permits

## Benefits

- ▶ Obtain your hauling permit faster. Automation allows for quicker review and approval of permit requests
- ▶ Protect the integrity of the highway infrastructure system
- ▶ Reduce the risk of citation for noncompliance



**You can access the ARS system at**

**[vahps.dmv.virginia.gov](http://vahps.dmv.virginia.gov)**