

Frequently Asked Questions

Q: How much does EZ Fleet cost?

A: There is no fee to actually participate in the program, however, a \$65 fee per user is required to pay for a security tool which is used in conjunction with a logon and password to access DMV's system. The two-way authentication provides a much more reliable level of user authentication than reusable passwords alone. Each security tool lasts up to four years.

Q: What are the system requirements for EZ Fleet?

A: EZ Fleet participants require internet access, up-to-date anti-virus software and must enter into an agreement with DMV.

Q: Is EZ Fleet user friendly?

A: Yes. EZ Fleet was developed from an existing DMV platform that has been proven to be successful.

Q: How do I make payments to DMV using EZ Fleet?

A: Payments can be made using credit card, Automated Clearing House (ACH) debit or ACH credit.

Q: Is help available?

A: Yes. For additional support after training, contact DMV's EZ Fleet help desk Monday through Friday from 8:15 a.m. to 5 p.m.

Contact Information

Email: ezfleet@dmv.virginia.gov

Phone: (804) 367-1707

Web: www.dmvNOW.com/EZFleet



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EZ FLEET

A Commonwealth of Opportunity for Fleet Operators



EZFLEET

DMV's EZ Fleet system allows your company to title and register your fleet of vehicles without having to visit a DMV customer service center. In addition to the titling and registration functions, EZ Fleet allows you to renew and maintain your fleets, all without leaving your office.

Features

- ▶ Title and register your vehicles instantaneously
- ▶ Renew all expiring vehicle registrations at one time
- ▶ Maintain your own fleet records
- ▶ Report vehicles that have been sold or changed garage jurisdictions
- ▶ Transfer plates to vehicles that you currently own but are not registered
- ▶ Change registration periods
- ▶ Easily match decals with registrations – decal number prints at the bottom of registration card
- ▶ Manage your own inventory of license plates and decals

Advantages

- ▶ Allows you to put vehicles on the road the same day you purchase them
- ▶ Save \$5 per vehicle by not renewing a vehicle registration in a DMV customer service center
- ▶ Save \$1 per vehicle registration renewed online
- ▶ Easy to use program
- ▶ Efficient
- ▶ Allows you to maximize the use of your resources
- ▶ Onsite training is provided by DMV on how to navigate and use EZ Fleet

Benefits

- ▶ Saves time
- ▶ Saves money

***Easy to use • Efficient
Saves time • Saves money***