Q: How much does Driver Alert cost?
A: The fee for an Information Use Agreement is $25 for two years. Participating in Driver Alert requires an Information Use Agreement with DMV. A security token is required to access DMV information. Security tokens cost $65 and are good for four years. Program participants are billed $10 per driver record generated from the alerts and $9 for automatically generated annual risk management driver records. Individual driver records may be requested at any time for $8 per record. Government entities are not charged for driving transcripts.

Q: How will I know if an employee’s driving record has changed?
A: Simply log-in to your account to view and print the driver record(s).

Q: I already monitor my drivers who hold CDL licenses. Why should I sign up for Driver Alert too?
A: When you check records annually, it may be months before you discover a driver has a conviction or suspension. As part of the Driver Alert program, notification is sent to you the day after a conviction is posted to the driving record.

Contact Information

Email: driveralert@dmv.virginia.gov
Web: www.dmvNOW.com/driveralert
Show your company’s commitment to highway safety by enrolling in DMV’s enhanced Driver Alert program. Companies enrolling in the Driver Alert program use a custom designed secure web application to maintain their lists of employees/drivers they wish to have monitored. Participants may select one or any combination of electronic notification criteria.

- Immediate alert of moving violation convictions
- Immediate alert if drivers accumulate seven adverse points within a calendar year
- Immediate alert of suspensions, revocations, cancellations (e.g. resulting from HAZMAT endorsement expiration, CDL medical certificate expiration), disqualifications, reckless driving, or driving while intoxicated convictions

- Month and day you wish to receive annual risk management driver records – required for companies who employ drivers with commercial driver’s licenses (CDL)

In addition, you may request a driving transcript for pre-employment to view and/or print immediately.

If any employees’ driving records match the criteria selected, a driving transcript is automatically generated and the company may view and/or print the driving transcript directly at their place of business. Companies may request an e-mail notification that will let them know Driver Alert has generated driving transcripts and they need to log-on to Driver Alert to retrieve them.

Driver Alert is an efficient, cost effective way for your company to ensure that your employees are qualified drivers.

Features
- Receive email notifications when Driver Alert has generated driving transcripts
- Electronically view and print employees’ driving records
- Choose violations for which you will receive alerts
- Easily sign up and update your list of drivers

Advantages
- Cost effective way for your company to ensure your employees are qualified and safe drivers
- Provides your customers with peace of mind knowing their products or people are being transported by qualified drivers

Benefits
- Protects your company
- Avoids the risk of having unlicensed drivers
- Saves money by ensuring you only employ qualified drivers
- Saves time by not having a driver put out of service during a delivery

Driver Alert is an efficient, cost effective way for your company to ensure that your employees are qualified drivers.