

# VIRGINIA'S **Secure** Driver's Licenses and ID Cards

## Update your address

To increase security of these important credentials, the process by which Virginians get driver's licenses and ID cards will be similar to the U. S. Passport process.

Whether you renew your driver's license or ID card by Internet, mail, telephone or in-person at a DMV customer service center, you will receive your new card in the mail.

If you have moved without notifying DMV, you will not receive your new card. Virginia law requires you to make sure your address is correct on your DMV record. Update your address information with DMV today!

# Symbols of VIRGINIA *Pride*



Licenses and ID cards for adults are horizontal and include an outline of the state capitol building.

Licenses and ID cards for individuals under 21 are vertical and feature images of Virginia's state flower, the dogwood.

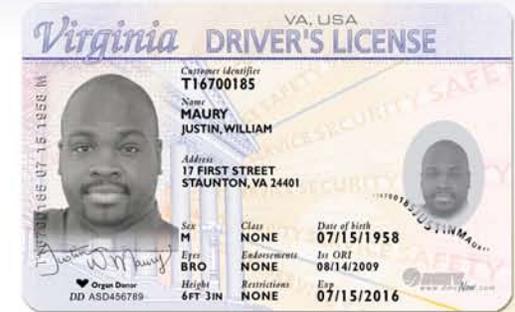
For children under 15, ID cards are horizontal with dogwood images.



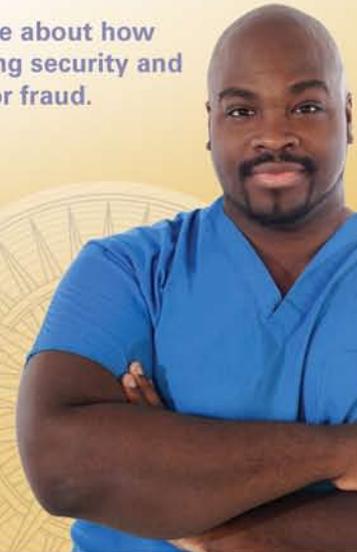
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## New application process New secure cards

You will not receive your driver's license or ID card during your visit. At the end of your application process, DMV will issue you a temporary driving permit or a receipt. You will receive your driver's license or ID card in the mail.



Read more inside about how DMV is enhancing security and reducing risks for fraud.



## The new process

When you apply for or renew a driver's license or ID card, you will experience a new process at DMV. Service counters for driver's license and ID card transactions have new cameras, computer software and configurations for the new process.

- ▶ DMV will take your picture at the beginning of your transaction in the customer service center. You will be asked to maintain a neutral expression for your photograph.
- ▶ Driver's license applicants will be given temporary driving permits that cannot be used for identification purposes.
- ▶ ID card applicants will be given a receipt.
- ▶ Make sure your address is correct on your temporary driving permit or your receipt.
- ▶ You will receive your new driver's license or ID card in the mail.

Customers renewing Virginia driver's licenses or ID cards can keep your old license or ID card to carry with the temporary driving permit or receipt, until you receive your new license or ID card in the mail. Individuals new to Virginia can keep your invalidated out-of-state license or ID card to use with the temporary driving permit or receipt until your new Virginia license or ID card arrives via mail.

Your new driver's license or ID card will be produced within three days and mailed to you. Mail delivery times vary. Please allow up to 15 days to receive your new credential.

## New secure card features

When you receive your new credential in the mail, it will have a new look and feel with state-of-the-art security features.

### Security Printing

Security printing covers the new licenses and ID cards. Fine lines, variable patterns, micro-lettering, gradated coloring, and overlapping data cannot be reproduced with desktop printers.

### Card Construction

The cards are made of polycarbonate materials with security printing on multiple internal layers fused into a solid body.

### Card Personalization

Data is laser engraved into the body of the card, rather than printed on the surface.

### Tactile Lettering

Both clear and black raised lettering is engraved into the card, and perceptible to the sense of touch.

All Virginia driver's licenses and ID cards are produced in a secure facility. Sophisticated equipment in a centralized environment can produce credentials with technologically advanced security features.



### Grayscale Photograph

Unlike color photographs which rest on the surface of a card, the black and white customer photograph is embedded into the card body.

### Clear Window Secondary Photo

The window contains a second laser engraved grayscale photograph of the customer, visible from the front and back of the card.

