

Why will I have to take the DMV knowledge or road test if I underwent rehabilitation?

A Certified Driver Rehabilitation Specialist helps determine an individual's ability to safely operate a motor vehicle with or without license restrictions. DMV reviews the recommendations. As the licensing authority, DMV does the final testing to determine an individual's ability to safely operate a motor vehicle.

I know someone with the same condition, are you reviewing them too?

No two cases are the same. Anyone who has knowledge of a person who is incapacitated that is operating a vehicle may submit a request for a medical review.

Contact Us

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Medical Fitness

Frequently Asked Questions



Department of Motor Vehicles

Medical Fitness Frequently Asked Questions

Why am I being reviewed?

If the Virginia Department of Motor Vehicles (DMV) has good cause to believe a driver is unable to operate a motor vehicle safely, it may require the driver to submit a medical report to determine his/her fitness to drive. If you have a condition that may impair your ability to safely operate a motor vehicle, even temporarily, you must provide DMV with a medical statement from your healthcare provider.

Why do I have to do this?

DMV is required by law to conduct a review if there is reason to believe something may hinder someone's ability to drive safely.

How long does Medical Review Services (MRS) monitor customers?

The length of time a customer is reviewed by MRS depends on the diagnosis. The review times vary based on information received from a healthcare provider. The review times are in intervals of three months, six months, one year, or two years.

Who reported me?

Virginia law prohibits DMV from releasing information on the source or reason for the report submitted by a relative or medical professional treating the driver. Information on the source of other reports may be released, if requested.

How do I know what needs to be included in my medical report?

A medical evaluator from DMV's Medical Review Services will send you a detailed explanation letter. It will outline the required forms to be completed and submitted to DMV. Once the medical report is received it will be evaluated and the next course of action will be determined.

How do I make sure I submit acceptable documents?

Documents are unacceptable if the report is missing elements (such as diagnosis or medication), the report is more than six months old, or if the report fails to address the incident for which you came under review (such as a crash or seizure).

Do I need to have a different doctor complete each form?

No. Your healthcare provider must complete the portions of the form applicable to you or your condition(s). Any request for a vision exam must be completed by an optometrist/optician. An explanation letter will accompany the forms sent to you advising you of the section(s) that are required to be completed.

What will happen if I don't submit a medical report when requested?

Refusal or neglecting to submit a medical report may result in the suspension of your privilege to drive.

Can I get an extension?

Extensions are determined on a case by case basis depending on the nature of the medical condition. You may contact DMV's Medical Review Services to discuss your situation.

If I request a hearing, will that stop the suspension?

Requesting a hearing (administrative fact-finding review) will not stop a suspension. Any request for a hearing must be submitted in writing and addressed to DMV's Medical Review Services.

What happens after I request a fact-finding review?

MRS will review your case and compile the relevant documents to be submitted to DMV's Hearing Office. Upon submission of your case to DMV's Hearing Office, a representative from the Hearing Office will contact you to discuss scheduling the proceeding.

I submitted my report. How long will it take to be reviewed?

Medical reports are reviewed in the order in which they were received and review times may vary. If you have not received a response and are in jeopardy of your license being suspended, contact DMV's medical help desk at (804) 367-6203.

Why does DMV say I can't drive when my physician says I can?

There may be occasions when the physician's recommendation may differ from DMV's policies. Virginia law states that DMV makes the final decision regarding an individual's ability to safely operate a motor vehicle. DMV is concerned with not only your safety but also the safety of everyone on the road.

Do I have to take knowledge and road skills exams?

Based on the medical condition, knowledge and road skills examinations may be required to determine an individual's cognitive and physical functions to safely operate a motor vehicle.

