

- ▶ Never operate a motor vehicle for more than 13 hours in any 24-hour period.
- ▶ Notify each TNC for which you drive of any event that may disqualify you from service, including a change in your vehicle's registration status; the revocation, cancellation, suspension, or restriction of your driver's license; a change in your vehicle's insurance coverage; a moving violation; or a criminal arrest, plea or conviction.

Follow the rules or you will be subject to tough civil and criminal penalties and could be banned from serving as a TNC partner for 12 months.

Insurance coverage requirements:

From the time you accept a ride request to the time the ride is complete, you must carry motor vehicle liability coverage and uninsured and underinsured motorist coverage of at least \$1 million for death, bodily injury and property damage.

When logged onto the app but not transporting or en route to transport a customer, you must carry motor vehicle liability insurance of at least \$50,000 per person and \$100,000 per incident for death and bodily injury, and at least \$25,000 for property. Insurance coverage requirements can be met by a TNC partner's insurance, the TNC's insurance, or a combination of the two.



Virginia Department of Motor Vehicles
Post Office Box 27412
Richmond, Virginia 23269-0001

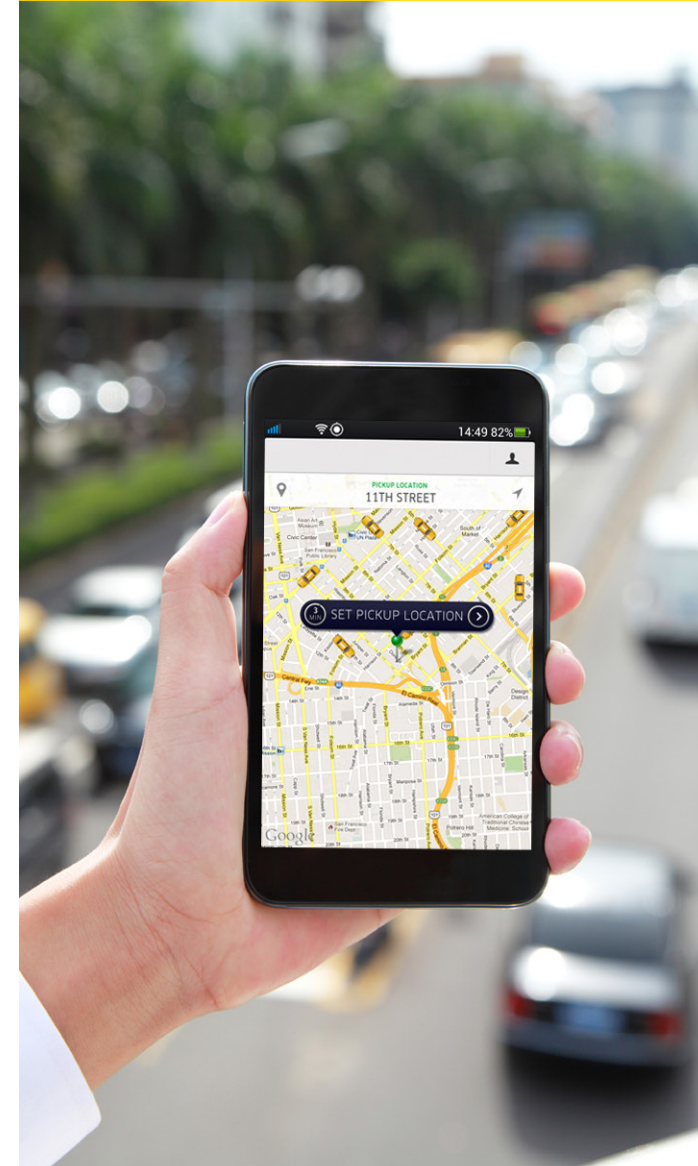
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Transportation Network Companies

A Guide for TNC Drivers in Virginia



To get started as a TNC partner, you must:

- ▶ Be a licensed driver at least 21 years of age.
- ▶ Possess a valid driver's license from Virginia or another state.
- ▶ Obtain authorization from a licensed transportation network company. A list of authorized companies is available at dmvNOW.com/carriers.
- ▶ Pass the TNC's driver history check and a criminal background check, which includes a check of state and federal sex offender registries.

The vehicle you drive for TNC purposes must:

- ▶ Be a personal vehicle, registered for private use, or an authorized rental vehicle.
- ▶ Have an annual safety inspection either in Virginia or in another state with an approved safety inspection program. Visit dmvNOW.com for a list of approved states.
- ▶ Have its TNC trade dress appropriately displayed at all times the vehicle is in TNC operation. Trade dress should be displayed on the rear passenger side window. If the TNC provides you with an illuminated device displaying a steady-burning color which may change color in order to assist passengers in identifying and communicating with you, such device must be attached to the interior of the vehicle in accordance with the TNC's instructions. You must also carry your driver's license, a TNC-issued identification credential and insurance coverage information. A TNC may make the identification credential and insurance information available through the app. Your

trip sheet/manifest must always be available through the app.

- ▶ Be covered by all applicable insurance policies.
- ▶ Rental vehicles must comply with all of the above.

Remember to:

- ▶ Never transport passengers unless the ride was requested through the TNC's app. You may not solicit, accept or arrange transportation except through a TNC's digital platform or a licensed TNC broker. Street hails are not permitted.
- ▶ Only accept payment of fares through the TNC app.
- ▶ Never drive while under the influence of drugs or alcohol.

- ▶ Obey all traffic laws and only use the app in a manner consistent with the law.
- ▶ Comply with all applicable laws regarding nondiscrimination against passengers or potential passengers. You may not discriminate against matched passengers based on their pick-up or drop-off locations. You must notify your TNC immediately if you refuse to transport a passenger after accepting the ride request.
- ▶ Comply with all applicable laws relating to accommodation of service animals.
- ▶ Never operate a vehicle for a prearranged ride unless the TNC has authorized the vehicle for your use and for that specific ride.
- ▶ Do not operate on airport property unless authorized.

