



VIRGINIA RIDER TRAINING PROGRAM POLICY AND PROCEDURES

Overview

The Department of Motor Vehicles' Virginia Rider Training Program was established in 1984. In 2004, the Virginia General Assembly passed a law mandating that all motorcycle rider safety training sites be licensed by DMV. ~~In response to that mandate, the Department of Motor Vehicles ("DMV") has created a committee to review and approve motorcycle rider safety training site license applications.~~

Mission

~~To operate a Motorcycle Safety Program that administers the laws set forth in the Virginia Code providing superior training, supporting secure licensing, and saving lives by reducing motorcycle crashes, injuries, and fatalities in the Commonwealth. As well as to administer the laws set forth in the Virginia Code related to the licensing and operation of the Motorcycle Rider Safety Program in the Commonwealth.~~

Curriculum

~~1. The basic rider training curriculum must meet or exceed the National Highway Traffic Safety Administration's (NHTSA) Model, National Standards for Entry-Level Motorcycle Rider Training Model. The current DMV-approved curriculum for basic rider training is the Motorcycle Safety Foundation (MSF) Basic RiderCourse (BRC) and Basic RiderCourse 3-Wheel (3WBRC). Each participant enrolled in a BRC must receive no less than the minimum number of hours of classroom and on-cycle instruction as specified in the current approved curriculum. Basic rider training will include a module on the effects of alcohol and other drugs on motorcycle operations and a thorough review of Virginia laws and rules of the road applicable to motorcycles. All basic rider course participants must be provided one copy of the course textbook and one copy of the Virginia Motorcycle Operator Manual. will be given the opportunity to download a copy of the [Motorcycle Safety Foundation Basic RiderCourse Rider Handbook](#) ~~handbook~~ and a copy of the [Virginia Motorcycle Operator Manual](#), available at DMV Customer Service Centers. During on-cycle instruction, the student ratio will follow the guidance of the approved Motorcycle Safety Foundation curriculum, unless otherwise provided by the Department of Motor Vehicles. no more than six students may be under the supervision of any one instructor at any time, and no more than 12 students may operate motorcycles on-range at the same time. Training sites must operate in accordance with the approved MSF ranges and comply with all guidelines provided in the MSF range approval letter.~~

2. When a student has successfully completed the BRC, or the 3WBRC, the ~~school~~ site will issue a Safety Course Completion Certificate, TSS 97. This form exempts the student from completing both the motorcycle knowledge exam and the road skills exam.
 - a. **If the student is 19** or older, the course completion certificate will act as a temporary "M2" or "M3" classification when carried with their driver's license, which will allow the student to operate the appropriate motorcycle for 30 days from the course completion date. After the initial 30 days, the student will not be authorized to operate a motorcycle until the motorcycle designation is added to their license. ~~License updates can be accomplished at DMV Customer Service Centers. Certificates are valid for a period of one year from the date of course completion.~~
 - b. **If the student is under 18**, and possesses their completed TSS 97 form, they must do the following to add a Class "M", "M2", or "M3" designation to their current driver's license:
 1. Pass the required vision screening.
 2. Obtain and hold a motorcycle learner's permit for 9 months.
 3. Present their Safety Course Completion Certificate, DMV Form TSS 97, within one year of completion of the course.

3. The current DMV-approved curriculum for experienced rider training is the Motorcycle Safety Foundation's Basic RiderCourse 2 or the Basic RiderCourse 2u. Each participant enrolled in a BRC2/BRC2u training class must receive no less than the minimum number of hours of classroom and on-cycle instruction as specified in the current curriculum. All BRC2/BRC2u classes will include a module on the effects of alcohol and other drugs on motorcycle operations and a review of Virginia laws and rules of the road applicable to motorcycles. During on-cycle instruction, ~~no more than six students may be under the supervision of any one instructor at any one time, and no more than 12 students may operate motorcycles on the same range at the same time. Schools training sites must operate on approved MSF ranges and comply with any restrictions defined in the MSF Rider Education Recognition Program (RERP) for instructor-student ratio, and limits on the number of motorcycles allowed to operate on the range.~~

4. The current DMV-approved curriculum for basic three-wheeled motorcycle training is the ~~Evergreen Safety Council's Sidecar/Trike training course (basic and advanced)~~ MSF Basic RiderCourse – 3 Wheel (3WBRC). Each participant enrolled in a ~~sidecar and/or~~ 3WBRC motorcycle training class must receive no less than the minimum number of hours of classroom and on-cycle instruction as specified in the current curriculum. All ~~sidecar and/or~~ 3WBRC's will include a module on the effects of alcohol and other drugs on **three-wheel** motorcycle operation, and a thorough review of Virginia laws and rules of the road applicable to **three-wheel** motorcycles. During on- cycle instruction, ~~no more than six students may be under the supervision of any one instructor at any one time, and no more than six students may operate sidecars or three-wheeled motorcycles on the same range at the same time~~ training sites must operate in accordance with the approved MSF Rider Education Recognition Program (RERP) for

instructor-student ratio and limits on the number of motorcycles allowed to operate on the range.

5. All course participants must wear the following protective gear during on-cycle instruction:

- a. ~~A lawful minimum three-quarter shell motorcycle helmet that meets U.S. Department of Transportation Safety standards;~~
- b. Eye protection.
- c. A pair of boots or shoes that cover and protect the ankles and feet.
- d. A long-sleeved jacket or long-sleeved shirt and long pants of denim or other material of equivalent durability.
- e. A pair of full-fingered gloves of leather or other material with resistance to abrasion.

~~6. Individuals that complete the approved basic rider course through one of the licensed training sites will receive a course completion certificate, which serves as a 30 day provisional motorcycle classification. The individual then must bring the certificate to the local DMV Customer Service Center to have a class "M" designation added to his or her license.~~

Virginia Rider Training Program License Application Process

No person or entity may operate a motorcycle training site in Virginia without obtaining a license from DMV. Applicants for a Virginia Rider Training Program license may apply for either a reimbursed license or non-reimbursed license. Commonwealth of Virginia state or local government education agencies are eligible **to apply** for reimbursed licensure. Private individuals, entities, or companies are eligible **to apply** for non-reimbursed licensure **only**. ~~No person or entity may operate both reimbursed and non-reimbursed sites.~~

DMV determines the number of reimbursed licenses issued and or renewed based on ~~(i)~~ the training site meeting the requirements established by DMV, ~~(ii)~~ regional demand for basic rider ~~course~~ training, and ~~(iii)~~ availability of funding. Those licenses issued or renewed for providers of training courses that do not require reimbursement are awarded based on the training site's ability **to operate a training site** to meet the requirements established by DMV.

~~Any applicant denied a license will, upon his or her written request made within 30 days of the Commissioner's action, be given a hearing at a time and place determined by the Commissioner or his or her designee. All hearings under this section are public and will be held as soon as practicable but in no case later than 30 days from receipt of the hearing request. The applicant may be represented by counsel. Any applicant denied a license may not apply again for the same type of license for 180 calendar business days from the date of denial of the application.~~

All invoices must be emailed to; accountspayable@dmv.virginia.gov. and to the DMV Motorcycle Safety Training Site Coordinator. Reimbursed sites may apply for direct deposit through the following website: <https://www/da.virginia.gov/forms.shtml#edi>

Reimbursed Training Site

- ~~1. Prior to submitting an application applying to become a reimbursed training site, applicants must submit a written letter to the DMV Motorcycle Program Manager indicating the funds requested, the location of the training range, and the number of students projected to be trained annually.~~
- ~~2. DMV will determine if the requested funds, equipment, and geographic area are available. DMV will contact the applicant and advise the applicant to formally apply for a training site license.~~
- ~~3. The applicant must then complete application form Application for Virginia Rider Training Program site license TSS 96 and submit all necessary documentation indicated on the form.~~
- ~~4. The application for training site licenses must include the following:
 - ~~a. The address and detailed description of the facility or facilities where the course will be conducted.~~
 - ~~b. The name, address, federal identification number, and telephone number of the Commonwealth of Virginia state or local government educational agency as a training site.~~
 - ~~c. The name, addresses, social security number, DMV customer number, and telephone number of the individual who is authorized to obligate the training site.~~
 - ~~d. The names, addresses, social security numbers, DMV customer numbers, and telephone numbers of the administrator and the instructors.~~
 - ~~e. For those agencies, organizations, businesses, and individuals that apply to receive reimbursement, the names, addresses, social security numbers, DMV customer numbers, and telephone numbers of all individuals who are to receive reimbursement.~~
 - ~~f. A planned course schedule including course type, dates, and hours of course conduct.~~
 - ~~g. The projected number of students to be trained in the program during the calendar year.~~
 - ~~h. Detailed specifications of the curricula intended for use.~~
 - ~~i. For those agencies' organizations, businesses, and individuals that apply to receive reimbursement, a planned course budget to include all estimated costs for course operation, administration, instructors' salaries, insurance, advertising, purchase of test books handbooks, equipment and materials, and other course-related expenses.~~
 - ~~j. For those agencies, organizations, businesses, and individuals that apply to receive reimbursement, estimated course fees to be charged to participants.~~
 - ~~k. Verification of adequate insurance coverage to protect both the Commonwealth, and the training sites, and all instructors Rider Coaches, range aides, and participants in any course conducted under the program, including the following:
 - ~~i. Minimum employer's liability — \$100,000.~~
 - ~~ii. Minimum commercial general liability — \$500,000 combined single limit.~~~~~~

- iii. ~~Minimum automobile liability—\$500,000 combined single limit.; and~~
 - iv. ~~Workers' compensation insurance in accordance with Va. Code § 2.2-4332 and Chapter 8 (Va. Code § 65.2-800 et seq.) of Title 65.~~
 - l. ~~Verification of proper safety equipment and a sufficient number of training motorcycles for novice rider courses.~~
 - m. ~~Verification that the designated classrooms, ranges, and motorcycle and equipment storage areas are available for all training courses offered by the training site at that site and that they comply with all necessary zoning, health, and safety codes.~~
 - n. ~~Criminal background checks on all corporate officers, owners, administrators, and all individuals authorized to obligate the training site. cCriminal background checks must be from Virginia State Police or an FBI approved channeler from this website https://www.fbi.gov/services/cjis/compact_council/list_of_approved_channelers; and~~
 - o. ~~A statement as to the ability and willingness of the applicant to meet all requirements set forth in the Virginia Code.~~
5. ~~Any applicant denied a license a license will, upon his or her written request made within 30 days of the Commissioner's action, be given a hearing at a time and place determined by the Commissioner or his or her designee. All hearings under this section are public and will be held as soon as practicable but in no case later than 30 days from receipt of the hearing request. The applicant may be represented by counsel. Any applicant denied a license may not apply again for the same type of license for 180 calendar business days from the date of denial of the application.~~
6. ~~All invoices must be emailed to; accountspayable@dmv.virginia.gov. and to the DMV Motorcycle Safety Training Site Coordinator. Reimbursed sites may apply for direct deposit through the following website: <https://www.doa.virginia.gov/forms.shtml#edi>~~
7. ~~All reimbursement increase requests must be submitted to the DMV Motorcycle Safety Program Manager Training Site Coordinator in writing and include the following:~~
- a. ~~Reason for increase.~~
 - b. ~~Justification of request.~~
 - c. ~~Cost benefit.~~
 - d. ~~Dollar value of the adjustment.~~

Non-Reimbursed Training Sites

Applicants must complete application form TSS 96 (link to tss96) and submit all necessary documentation requested to, The Department of Motor Vehicles, Motorcycle Safety Training Site Coordinator, Office 405, 2300 W Broad Street, Richmond VA 23269, or email documentation to the Motorcycle Safety Training Site Coordinator.

The application for training site licenses must include the following:

- a. ~~The address and detailed description of the facility or facilities where the course~~

- ~~will be conducted.~~
- ~~b. The name, address, federal identification number, and telephone number of the agency, organization, school, institution of higher education, partnership, or corporation organized as a training site.~~
- ~~c. The name, addresses, social security number, DMV customer number, and telephone number of the individual who is authorized to obligate the training site.~~
- ~~d. The names, addresses, social security numbers DMV customer number, and telephone numbers of the administrator and the instructors RiderCoaches.~~
- ~~e. A planned course schedule including course type, dates, and hours of course conduct.~~
- ~~f. The projected number of students to be trained in the program during the calendar year.~~
- ~~g. Detailed specifications of the curricula intended for use.~~
- ~~h. Verification of adequate insurance coverage to protect both the Commonwealth, and the training sites, and all instructors RiderCoaches, range aides, and participants in any course conducted under the program, including the following:

 - ~~i. Minimum employer's liability—\$100,000.~~
 - ~~ii. Minimum commercial general liability—\$500,000 combined single limit.~~
 - ~~iii. Minimum automobile liability—\$500,000 combined single limit; and~~
 - ~~iv. Workers' compensation insurance in accordance with Va. Code § 2.2-4332 and Chapter 8 (Va. Code § 65.2-800 et seq.) of Title 65.~~~~
- ~~i. Verification of proper safety equipment and a sufficient number of training motorcycles for novice rider courses.~~
- ~~j. Verification that the designated classrooms, ranges, and motorcycle and equipment storage areas are available for all training courses offered by the training site and that they comply with all necessary zoning, health, and safety codes.~~
- ~~k. Criminal background checks on all corporate officers, owners, administrators, and all individuals authorized to obligate the training site.; and~~
- ~~l. A statement as to the ability and willingness of the applicant to meet all requirements set forth in the Virginia Code.~~

~~Any applicant denied a license will, upon his or her written request made within 30 days of the Commissioner's action, be given a hearing at a time and place determined by the Commissioner or his or her designee. All hearings under this section are public and will be held as soon as practicable but in no case later than 30 days from receipt of the hearing request. The applicant may be represented by counsel. Any applicant denied a license may not apply again for the same type of license for 180 calendar business days from the date of denial of the application.~~

Other Training Site Obligations

1. Each training site must ~~possess or have access to operate~~ within the approved MSF Rider Education Recognition Program (RERP) guidelines and must possess and or have access to; ~~the use of all~~ classroom, range, storage facilities, and equipment. A training site's facilities and

equipment must be approved by DMV and include the following:

- a. A classroom for the presentation of the off-cycle instructional portion of the novice, experienced, and ~~sidecar and~~ three-wheeled motorcycle rider courses.
 - b. A paved range area for the on-cycle portion of the novice, experienced ~~rider~~, and ~~sidecar and~~ three-wheeled motorcycle courses consistent with the minimum range requirements established by the DMV-approved curriculum used in the course.
 - c. For those agencies, organizations, businesses, and individuals that apply to receive reimbursement, **the facilities must have** adequate storage to protect motorcycles and equipment from vandalism, theft, and environmental damage.
 - d. Audio-~~V~~isual equipment. ~~and~~
 - e. Fire extinguisher and first-aid kit.
2. Training sites will contact the DMV Motorcycle **Safety Training Site Coordinator Program manager** to ~~obtain course books~~ provide them with the **Virginia Motorcycle Safety Course Completion Certificates (TSS 97) based on actual and projected enrollments, and other DMV Forms**. The TSS 97 form is considered controlled, and all training sites will provide the following:
- a. **Adequate records to show card count from site received to student issuance.**
 - b. **Reporting to TREDs within the required time**
 - c. **Immediate reporting of lost or stolen cards to the DMV Motorcycle Safety Training Site Coordinator.**
3. Training sites are responsible for verifying that all participants are eligible for enrollment in a course ~~under the program~~, based on the following:
- a. Persons enrolling in a Basic Rider Course must (i) possess a valid learner's permit and or a valid driver's license; (ii) have written parental or guardian permission if under the age of 18 years of age; ~~and~~ (iii) be physically able to balance and operate a motorcycle; ~~and~~ (iv) **sign an appropriate waiver/liability form prior to the start of the course.**
 - b. Persons enrolling in an experienced rider course must (i) possess a valid driver's license endorsed for motorcycle operation; (ii) have written parental or guardian permission if under the age of 18; (iii) use a motorcycle that may lawfully be operated on the highways of the Commonwealth during course training; ~~and~~ (iv) have a valid proof of ownership of such motorcycle, or have its owner's written permission to use it and valid proof of insurance; ~~and~~ (v) **sign an appropriate waiver/liability form prior to the start of the course.**
 - c. Persons enrolling in a 3WBRC class must:
 - (i) possess a valid learner's permit or a valid driver's license; (ii) have written parental or guardian permission if under the age of 18; (iii) use a sidecar rig or three-wheeled motorcycle that may lawfully be operated on the highways of the Commonwealth during course training (iv) if providing their own sidecar rig or three-wheeled motorcycle, have a valid proof of ownership of such sidecar rig or three-wheeled

motorcycle, or have its owner's written permission to use it and valid proof of insurance; and (v) sign an appropriate waiver/liability form prior to the start of the course.

4. The training site must issue a **completed** DMV-approved certificate of completion to each participant who successfully completes course in the program.
5. Approved training sites must provide the following information to DMV for each course within 20 business days of course completion through the online **Traffic Records Electronic Data System reporting system** (TREDS), the following;
 - a. Type of course and date of completion.
 - b. Name, ~~address, driver's license number,~~ and **MSF RiderCoach** certification number of each **instructor (RiderCoach)**.
 - c. Name, address, driver's license number, and date of birth of all participants enrolled in the course.
 - d. Course completion status of each participant.
 - e. **Notify DMV Motorcycle Safety Program when a RiderCoach begins training with the site. The following information must be provided: The name, address, driver's license number, and certification number of each instructor.**
6. Training sites must retain a copy of each participant's waiver form and original course evaluation form. Along with establishing and maintaining records of course administration, to include the information outlined in sub-section 5 of this section, for a ~~three-year-five-year~~ period following the course completion (**MSF RERP Agreement is five years**). DMV may audit course records or monitor and evaluate ~~any and~~ all aspects of a training site's operation.
- ~~7. Training sites will separate the course fee stated on the license agreement from other fees charged by the training site.~~
- ~~8. Training sites must submit a projected schedule of classes by December 15th for upcoming year.~~
- ~~9. Training site budgets will be evaluated based on the number of classes conducted. DMV will then review reimbursements and make adjustments as necessary.~~
- 10.7. The location of training sites must be in accordance with DMV's administrative districts and no training site may change its geographical location without written DMV approval.
- 11.8. No license may be transferred or assigned as a result of any change in (i) the individual who is authorized to obligate the training site, (ii) ownership, or (iii) officers in a corporation or other business entity without the written approval of DMV. Such approval is based on the licensing requirements established by DMV.
- 12.9. Training sites must ensure that **instructors RiderCoaches** maintain the minimum qualifications and meet any other ~~instructor~~ requirements established in Virginia Code or

otherwise established by DMV. The DMV may terminate a training course if it finds ~~an instructor~~ a RiderCoach in violation of any provision of Va. Code § 46.2-1188 *et seq.*

License Renewal

All applicants for renewed licenses must complete the application form TSS 96 at least 30 days prior to the license expiration date. DMV will review and respond to such applications within 30 days unless additional information is requested by DMV. Any applicant denied a license will, upon his or her written request made within 30 days of the Commissioner's action, be given a hearing at a time and place determined by the Commissioner or his or her designee. All hearings under this section will be public and will be held as soon as practicable but in no case later than 30 days from receipt of the hearing request. The applicant may be represented by counsel. Any applicant denied a license may not apply again for the same type of license for 180 calendar days from the date of denial of the application.

In addition to the ~~form~~ TSS 96 ~~form~~ and the required documentation, license renewal applications must include the following:

1. Overall program budget. (Only required for reimbursed sites)
2. Total cost of training to the student.
3. Amount of funds requested from the DMV Motorcycle Safety Program. (Only required for reimbursed sites)
4. Number of students expected to be trained for each year of license.
5. Use of approved curricula and course books.
6. Condition and safety of required equipment, and facilities, including classroom, storage areas, and range.
7. Condition of motorcycles and helmets.
8. Statutorily required insurance, ~~and~~ (P&P pg. 4 subsection K).
9. Statement as to the ability and willingness of the applicant to meet all requirements set forth in the license application.

RiderCoaches

Training sites may only employ ~~instructors~~ MSF Certified RiderCoaches that have completed the appropriate applications and meet the following minimum qualifications:

1. Have a current, valid driver's license, endorsed for motorcycle operation, that is neither suspended, revoked, cancelled, nor under probation, with less than six demerit points in a 12-month period and no conviction for any of the offenses enumerated in subsection E of Va. Code § 18.2-270;
2. Be a valid training course instructor, as approved by the DMV Motorcycle Safety Program, which includes:
 - a. Attending all required program clinics offered by the DMV Motorcycle Safety

~~Program~~ that provide continuously updated course ~~instructor~~ and motorcycle safety education.

- b. Conducting themselves in a professional manner, including, but not limited to, using appropriate language, and having interactions with participants and others involved in the course that are free from threat and intimidation.
 - c. Avoid~~ing~~ putting course participants or others associated with course instruction in physical danger during periods of instruction ~~through the use of~~ using appropriate ~~instructional~~ techniques and methods. ~~;~~ ~~and~~
 - d. Complying with other requirements specified in Virginia law, the Motorcycle Safety Foundation, or otherwise established by DMV.
3. ~~Within every two-year recertification cycle: complete 4~~ Basic RiderCourses (BRC, eP1x11, or 3WBRC) ~~and~~ attend two different DMV Motorcycle Safety Program approved Professional Development Workshops (PDW) each calendar year. Log onto the MSF's Rider Education and Training System On-Line Resource Guide (RETSORG) to maintain your MSF Certified credentials.
4. Notify MSF and DMV of any change in RiderCoach status ~~and/or contact information~~ at www.msf-usa.org and ~~the following~~ e-mail ~~the following~~ address: MCSafety@dmv.virginia.gov.

These requirements do not apply to those ~~persons-RiderCoaches who were active and in good standing are valid training course instructors~~ prior to being stationed outside the United States, during the period of such person's service ~~if any,~~ in the armed services of the United States, and 60 days thereafter. However, temporary exemptions may not exceed five years. Any person who receives a temporary exemption must provide ~~documentary documentation~~ or other proof that ~~he or she is they are~~ entitled to the exemption, ~~and is required to meet the requirements prior to being eligible to provide course instruction.~~

Course Aide

A range aide can be used to assist with non-instructional support, performing such tasks as operating classroom equipment, setting cones for range exercises, maintaining motorcycles, etc. Course aides may not evaluate or coach participants. Once approved by the site manager, the course aide may conduct riding and simulated practice demonstrations under the direct supervision of a RiderCoach.

Ranges

Approved training sites must have access to a paved range area for the on-cycle portion of the novice, experienced ~~rider, and sidecar,~~ and three-wheeled motorcycle courses that ~~is~~ ~~are~~ consistent with the minimum range requirements established by DMV-approved curriculum ~~used in the course~~. The training site must have a current Rider Education Recognition Program ~~(“RERP”)~~ (RERP) number for the training range from the Motorcycle Safety Foundation ~~(“MSF”)~~ (MSF). For more information on how to obtain a RERP, please refer to www.msf-usa.org.

Motorcycles

In compliance with the code of Virginia 46.2-1190.2.B, the training ~~center-site~~ shall be responsible for procuring and providing a minimum of one motorcycle per student. Each ~~such~~ motorcycle shall be of a type that may lawfully be operated on the highways of the Commonwealth and, subject to the provisions ~~of subsection D, meets two of the following three criteria: (i) an engine displacement of no more than 500 cubic centimeters, (ii) a weight of less than 400 pounds, and (iii) a seat height of 30 inches or less, set by the DMV-approved curriculum.~~

Each participant in the ~~experienced rider course-BRC2/BRC2u~~ shall provide a motorcycle for use in the course. One ~~sidecar rig or~~ three-wheeled motorcycle, provided by ~~either a participant or~~ the training ~~Center-site~~, shall be required for use by every two students in the ~~sidecar and or three-wheeled motorcycle~~ course. ~~A participant may use their own three-wheel motorcycle.~~

All motorcycles used in course instruction must display a current ~~Virginia state inspection decal~~ ~~Virginia State Police-Virginia State Inspection decal~~ and be checked by the instructors prior to use in any training course to insure the motorcycle is functioning properly.

Completion Certificates & Rider Alert Cards

~~All licensed sites will provide be provided a DMV Safety Course Completion Certificates for the Basic Rider Course and copies-Copies~~ of those completion certificates must be kept on location at the training site. ~~When a TSS97 form is issued to a student, the site will retain a record of issuance and record the certificate number both in TREDIS and site records.~~ The certificates must include the students' names (last, first, middle initial, birth date), ~~the type of endorsement checked (M2 or M3), school~~ site name, school code, course completion date, and be signed by the ~~rider coach-RiderCoach.~~ ~~The certificate must have the correct school code, or the certificate will not be processed by DMV.~~ Schools-Sites should request an adequate supply of Rider Alert Cards from the Richmond Ambulance Authority and provide said cards to each student in the course. General information about [Rider Alert](#) cards can be found on their website. [Ordering of Rider Alert cards](#)

Retesting of Skill and Knowledge Evaluations

~~Because~~ DMV provides a 30-day provisional motorcycle license, ~~once a student is issued a Virginia Motorcycle Safety Course Completion Certificate (TSS 97),~~ there will be no retesting of the skill or knowledge test. The student is required to attend another course.

~~Prior to a student being issued a TSS 97:~~ A licensed training site may offer retesting within the following guidelines:

- It is the discretion of the school to determine if retesting is appropriate for the skill or knowledge test.

- The appropriate test may be retaken in its entirety one additional time within a 20-~~calendar~~ day period.

Rider Coach Preparation Course

All RiderCoach Preparation (RCP) courses will be ~~organized, coordinated and~~ approved through the DMV **Motorcycle Safety Program**. All course ~~documentation will include each student an~~ [Instructor/Rider Coach Application \(TSS 98\)](#), and a current 5-year driving record. The RiderCoach Trainer must submit a report of students who have successfully completed the course of instruction. This documentation will be sent to the DMV Motorcycle Safety Education Coordinator 10 business days prior to the commencement of training. ~~The documentation must include the Student Information Form 90A, which must be filled out by all students attending the course.~~

Penalties and Remedies for Violations of License Requirements

1. DMV will impose the following penalties on any training site for violations of the requirements established by DMV:
 - a. Limit the type of instruction provided by the training site.
 - b. Suspend or revoke the license of the training site.
 - c. Impose a civil penalty. ~~;- or~~
 - d. Impose any combination of the penalties set forth in this subsection.
2. When violations occur that are not found by DMV to pose a threat to the health, safety or welfare of the public or the course participants, instructors, or others associated with the course, DMV will (i) notify the training site of the violations that have occurred, (ii) direct corrective action to be completed by the training site within 30 calendar days, and (iii) require a formal written response documenting that corrections have been made as directed. Such violations are typically associated with, but not limited to, training site administration and operations. If corrections are not completed as directed, DMV will notify the training site and may impose any or all ~~of the~~ sanctions set forth in subsection 1 of this section. Such penalties will continue until all required corrections are made and DMV receives formal documentation confirming compliance.
3. DMV will suspend the license of any training site that receives three or more notices under subsection 2 within any 12-month period. Such suspensions will be for an initial 90-day period and will continue until all required corrections are made and DMV receives formal documentation confirming compliance.
4. When violations occur that are found by DMV to pose a threat to the health, safety, or welfare of the public or the course participants, instructors, or others associated with the course, DMV will (i) notify the training site of the violations that have occurred and immediately limit all types of instruction provided by the training site, (ii) direct corrective action to be completed by the training site within 30 calendar days of receipt of notice of such

violations and (iii) will require a formal written response documenting that corrections have been made as directed. If corrections are not completed as directed, DMV will suspend the license of the training site and impose a civil penalty. The period of such license suspension will continue until all required corrections are made and DMV receives formal documentation confirming compliance. If the required corrections are not made within 30 calendar days of the suspension, DMV will revoke the license.

5. Once a training site license is revoked, DMV will not renew or reissue the license until (i) it receives formal documentation confirming compliance with the required corrective actions, and (ii) the training site applies for renewal or re-issuance. Such training sites are not eligible to apply for a license again until 180 calendar days after DMV receives formal documentation confirming compliance with the required corrective actions.
6. Notice of an order suspending or revoking a license, imposing a limitation on training site operations, or imposing a civil penalty, and advising the licensee of the opportunity for a hearing as a result of such order, will be in writing and mailed to the licensee by registered mail to the training site address as shown on the most recent licensee's application for license and will be considered served when mailed. Upon receipt of a request for a hearing appealing the order, the licensee will have the opportunity for a hearing as soon as practicable, but in no case later than 30 days from receipt of the hearing request. The order will remain in effect pending the outcome of the hearing.

License Denial, Suspension, and Revocation

A training site's license may be denied, suspended, or revoked based on any one or more of the following grounds, where applicable:

1. Material misstatement or omission in ~~the~~ application for ~~a~~ license.
2. Failure to comply ~~subsequent to~~ ~~after~~ receipt of a written notice from DMV or any willful failure to comply with a lawful order, any provision of this article, or any term, condition, or restriction of a license.
3. Failure to comply with zoning or other land use regulations, ordinances, or statutes.
4. Use of deceptive business acts or practices.
5. Knowingly advertising by any means any assertion, representation, or statement of fact that is untrue, misleading, or deceptive relating to the conduct of the business for which a license is held or sought.
6. Having been found, through a judicial or administrative hearing, to have committed fraudulent or deceptive acts in connection with the training site for which a license is held or sought, or any consumer-related fraud.

7. Having been convicted of any criminal act involving the training site for which a license is held or sought.
8. Improper assignment, lending, or otherwise allowing the improper use of a license.
9. Any corporate officer, owner, administrator, and any individual authorized to obligate the training site having been convicted of a felony.
10. Any corporate officer, owner, administrator, and any individual authorized to obligate the training site having been convicted of any misdemeanor involving lying, cheating, stealing, or moral turpitude.
11. Failure to furnish DMV information, documentation, or records required or requested pursuant to this article.
12. Knowingly and willfully filing any false report, account, record, or memorandum.
13. Willfully altering or changing the appearance or wording of a training site license or a course completion certificate.
14. Failure to provide services in accordance with the terms, limitations, conditions, or requirements of the license; or
15. Failure to comply with other state and federal requirements relating to training site operations.