

DMV Transactions Available by Alternative Service Outlets

Category	Transaction	dmvNOW.com	Mail In	By Phone	DMV Selects*
Driver	Driver's License Renewal	X1	X1		
Driver	Driver's License Replacement	X2			
Driver	ID Card Renewal	X1	X1		
Driver	ID Card Replacement	X2			
Driver	License Exchange for ID Card	X			
Driver	Delivery Status - Driver License and ID Card	X		X	
Driver	Transcripts - Driver	X	X	X	X
Driver	Veterans Indicator	X	X		
Vehicle	Abandoned Vehicles	X	X		
Vehicle	Escort Vehicle Certification		X		
Vehicle	Delivery Status - License Plate	X		X	
Vehicle	Mechanics and Storage Liens	X	X		
Vehicle	Odometer Fraud Complaint	X			
Vehicle	Original Electronic Title Print	X	X		
Vehicle	Overload Permits Original	X	X		X
Vehicle	Overload Permits Reissue		X		X
Vehicle	Overload Permits Renewals	X	X		X
Vehicle	License Plate Deactivation	X	X	X	X
Vehicle	License Plate Reactivation	X	X	X	X
Vehicle	License Plate Surrender	X	X	X	X
Vehicle	Sample Plate Purchase	X	X	X	X
Vehicle	Prospective Purchaser Inquiry	X	X		X
Vehicle	Salvage Dealer Complaint	X			
Vehicle	Title Original		X		X
Vehicle	Title Replacement	X	X		X

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Vehicle	Title Substitute		X		X
Vehicle	Title Supplemental		X		X
Vehicle	Transcripts - Vehicle	X	X	X	X
Vehicle	Vehicle Registration Original		X		X
Vehicle	Vehicle Registration Original (No Title)		X		X
Vehicle	Vehicle Registration Reissue		X	X	X
Vehicle	Vehicle Registration Renewal	X	X	X	X
Vehicle	Vehicle Registration Card Replacement	X	X	X	X
Vehicle	Vehicle Registration Transfer (No Title)		X		X
Vehicle	Vehicle Sold/Traded	X	X	X	X
Vehicle	Trip Permit	X			X
Vehicle	VIN Plate Issue		X		X ₃
Disabled Parking Permits	Delivery Status - Disabled Parking Permit	X		X	
Disabled Parking Permits	Disabled Parking Permits Original		X		X
Disabled Parking Permits	Disabled Parking Permits Renewal	X ₄	X		X ₄
Disabled Parking Permits	Disabled Parking Permits Replacement		X		X
Compliance - Administrative Hearing	Hearing Request	X	X		
Compliance - Insurance	Insurance Compliance Payment Plan Contract Set Up	X			
Compliance - Insurance	Insurance Compliance Installment Payments	X		X	
Compliance - Insurance	Insurance Verification	X		X	
Compliance - License Reinstatement	Compliance Summary Request	X	X	X	X
Compliance - License Reinstatement	Reinstatement Fee	X	X	X	
myDMV Online Account	myDMV Account	X		X	
myDMV Online Account	Address Change	X	X	X	X

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myDMV Online Account	Service Reminders	X		X	X
myDMV Online Account	Emergency Contact Information	X	X		
Other Services	EZ-Pass On the Go	EZPassVA.com			
Other Services	Crash Reports		X		
Motor Carrier	Apportioned Plates	X	X		
Motor Carrier	Calculate and Print an IFTA Tax Report	X			
Motor Carrier	Hauling Permits	X	X		
Motor Carrier	IFTA	webCAT	X		
Motor Carrier	IFTA/IRP Trip Permits		X		
Motor Carrier	Overweight and Motor Carrier Citation Payment	X	X	X	
Motor Carrier	WebCat – Full-Service IRP and IFTA	webCAT			
Tax Services	Diesel Vehicle Fuel Refund	X	X		
Tax Services	Fuels Tax Application Based Refunds	X	X		
Tax Services	Tax Services Tax Payments	X	X		
Tax Services	Tax Services Return Refunds	X			
Tax Services	Tax Services Tax Licenses	X			
Tax Services	Tax Services Tax Returns	X			

1 - Driver's license and ID card renewals that require a new photo and/or vision screening must be conducted at a DMV customer service center or DMV Connect.

2 - Driver's license and ID Card replacements are available online except name changes which must be completed at a DMV customer service center or DMV Connect.

3 - DMV Selects are only able to issue a VIN plate for a homemade trailer.

4 - Only permanent disabled placards can be renewed online and at a DMV Select.

*Check dmvnow.com for the list of open DMV Select locations. This list is continually being updated. DMV Selects are unable to process ANY online or franchise dealership title work where a customer may elect to bring their own work to the Selects.