



NEWS RELEASE

FOR IMMEDIATE RELEASE

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Pentagon DMV Customer Service Center to Reopen for Appointments Customers with Access to Facility Can Visit Website to Schedule Appointment

RICHMOND – The Pentagon Customer Service Center will reopen for specific services by appointment on Monday, August 31, the Virginia Department of Motor Vehicles (DMV) announced today.

Appointment opportunities can be scheduled by visiting: <https://vadmvappointments.as.me/Pentagon>. **Because the Pentagon is a secure facility, appointments are only available to customers who have access to the facility.**

DMV is working hard to equip and safely reopen offices as quickly as possible. Three months of appointments slots are available at any time on the calendar. Each day, throughout the day, additional appointments are added to the end of the available 90-day period. Customers are encouraged to check back regularly to view the updated availability as locations reopen and appointments are added daily.

Reopened DMV offices are providing specific services that generally require an in-person visit. These transactions include original driver's licenses and identification cards, original titles, original vehicle registrations, disabled parking permits, and vital records. If a transaction can be conducted by another method, such as online or by mail, customers should use that method. For a complete list of appointment services currently available visit dmvNOW.com/appt.

DMV is reopening offices across the Commonwealth as it is able to put appropriate precautions in place. The phased reopening plan balances DMV's service mission with the need to protect the health and wellbeing of customers and employees by enacting social distancing protocols and other best practices recommended by the Centers for Disease Control and Prevention and the Virginia Department of Health. In an effort to combat the spread of COVID-19, per Executive Order Sixty-Three, the Commonwealth of Virginia will require Virginians to wear face coverings in public indoor settings.

As DMV reopens more offices across the Commonwealth, customers with expiring credentials have been assisted by an executive directive put in place by Governor Ralph Northam which extends the validity of some driver's licenses, identification cards, and vehicle registrations. The validity of driver's licenses and identification cards due to expire between March 15-July 31, 2020, is extended for up to 180 days, not to exceed October 31, 2020. Vehicle registrations expiring March-July are extended for up to 180 days, not to exceed October 31, 2020. In addition, the federal enforcement date for REAL IDs was moved to October 1, 2021.

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Scan this QR code with your cell phone's camera to link directly to the appointment scheduling page.